

**ORDERS:** WWW.DOLLSWIMWEAR.COM

**CUSTOMER SERVICE:** SUPPORT@DOLLSWIMWEAR.COM

## RETURN POLICY

### Exchanges for Store Credit

We'll process your exchange request by issuing you store credit. This allows you to place an order for the new item right away.

### Sales Items & Non-Returnable Items

All items that are marked down on sale are non refundable, however we will gladly offer you store credit instead. Undergarments, thongs, & gift cards are not returnable.

### Defective or Wrong Items Were Sent

If you received a defective or wrong item, just email us within 7 days of delivery to get your return approved at: support@dollswimwear.com

### Non-Approved Returns

We will hold all non-approved return packages for up to 30 days and will contact you with instructions to have it sent back to you. If you are unsure if your return will be approved, just email us: support@dollswimwear.com

## RETURN CHECKLIST

### ☐ Return within 7 days

Return package is postmarked within **7 days** of receiving your items.

### ☐ Items are not Worn, Soiled, or Washed

Please return the items unworn, unsoiled, and without signs of fragrance or smoke.

### ☐ Include Tags and Product Packaging

Include original tags and custom product packaging (if any) such as a shoe box

### ☐ Unapproved Returns Notice

If you are unsure if your return will be approved, please email us before sending the items back to avoid a small postage fee to re-ship the items back to you.

### ☐ Fill out Return Reasons

Fill out the return reason form below and include it in your return.

### ☐ Return with a Tracking Number

Ship the return package using a trackable shipping method in case your package gets lost, yikes!

### ☐ Include your Invoice

Include a copy of your invoice. (you can find a copy of the invoice by logging in to your account online.)

### ☐ Amount Returned to You

Approved returns will be refunded the purchase price less shipping fees, and disqualified discounts. Allow up to 10 business days for processing.

**Please complete the Return/Exchange form below. Fill in the return reason with the return code**

Return Reason	Return Code
Fits too Large	10
Fits too Small	11
Do Not Like Color	12
Do Not Like Fabric	13
Do Not Like Style	14
Item Not as Pictured	15
Defective	16
Wrong Item Shipped	17
Other	18

Quantity Returned	Return Code	Product SKU (SKU # located on the Invoice)	Size	I Want Store Credit	I Want a Refund
				<input type="checkbox"/>	<input type="checkbox"/>
				<input type="checkbox"/>	<input type="checkbox"/>
				<input type="checkbox"/>	<input type="checkbox"/>
				<input type="checkbox"/>	<input type="checkbox"/>
				<input type="checkbox"/>	<input type="checkbox"/>
				<input type="checkbox"/>	<input type="checkbox"/>

**DollSwimwear.com - ATTN: Returns**  
**1536 Kimberly Avenue**  
**Fullerton, CA 92831**

**If other, please indicate reason:**

To qualify for a return, please postmark return within **7 days** of receiving the items.